

## Quality Policy

### Vision

The Spaceframe Buildings vision is being recognised throughout the construction industry for delivering quality and value. We aspire to be:

- a. a regionally based professional design and construction firm committed to exceptional client service - we believe that market leadership is based primarily on performance and reputation;
- b. a firm committed to long-term growth based on a solid foundation of outstanding and loyal people using contemporary business, management and construction systems.

### Mission

Spaceframe Buildings' mission is construction with an emphasis on:

- a. Safety,
- b. Quality,
- c. Performance, and
- d. Customer Satisfaction.

### Goals

We realise our greatest asset is the employee and the focus is a team concept, but each member has a different level of talent and ability. The leadership goal is to understand those talents and to challenge each to their fullest potential. The team goal is each employee can assist another to grow in areas of job performance, job education, people skills and equipment use.

As a design and construction contractor, Spaceframe Buildings has demonstrated outstanding performance in the construction of commercial and industrial facilities. Through committed management and the work of highly skilled professionals, Spaceframe Buildings build facilities that meet the needs and realise the goals of building owners and developers.

### Objectives

It is our objective to:

- a. meet our contractual obligations with a view to achieving client satisfaction, reputation enhancement and repeat business through the effective application of the Spaceframe Buildings Management System;
- b. implement and maintain a MSM based on the current ISO 9001:2015;
- c. ensure that employees and subcontractors are trained, skilled, competent, licensed and certified as appropriate for the tasks they are performing;
- d. implement the MSM to achieve project deliverables on time and within budget;
- e. ensure that Management is kept abreast of changes in relevant standards, legislation and industry developments;
- f. audit the MSM and review our performance and assess feedback from clients, with a view to continual improvement
- g. continually improve the effectiveness of the MSM.

The Spaceframe Buildings Directors are committed to the communication, enthusiastic promotion and implementation of this policy. All staff are encouraged to strive to achieve quality outcomes in accordance with this policy.



Jane Raspotnik – Director - Administration



Peter Raspotnik – Managing Director